

Terms and Conditions for the Watercare App Spring Campaign Prize Draw 2023

Process

- The Watercare App Spring Campaign Prize Draw (**Prize Draw**) is being run by Watercare Services Limited (**Watercare**).
- The Prize Draw will commence at 9am on Monday 18 September 2023 and closes at 5pm on Thursday 30 November 2023 (**Entry Period**).
- **Monthly Prizes:** one winner will be drawn at the end of each month (in September, October and November) during the Entry Period. Each winner will receive a \$500 gift card.
- Winners will be chosen from a random draw of all customers who enter the Prize Draw in accordance with these Terms and Conditions. The draw will be performed by a random computer process.
- The winners will be notified by email (competition@water.co.nz) within one week after the draw and must provide their delivery address to claim their gift card.
- If a winner does not respond to Watercare within 5 days of being notified by Watercare, then the winner's gift card will be forfeited and Watercare shall be entitled to select another winner in accordance with the process described above (and that winner will have to respond to notification of their win within 5 days or else they will also forfeit their gift card). If a winner rejects their gift cards or the entry is invalid or in breach of these Terms and Conditions, that winner's gift card will be forfeited and Watercare shall be entitled to select another winner.
- Winners will not be offered a cash alternative and gift cards cannot be exchanged. The gift card includes the cost of delivery within Auckland.
- Winners may be required to take part in promotional activity related to the Prize Draw and each winner shall participate in such activity on Watercare's reasonable request. Winners' consent to the use by Watercare, for a reasonable period of time, of the winner's name and suburb for publicity purposes in any medium, including the Watercare website, advertising, marketing or promotional material without additional compensation or prior notice.

Eligibility criteria

- To be eligible to win a gift card in the Prize Draw, entrants must sign up to the Watercare app via the App Store or Google Play within the entry period.
- Employees or agencies of Watercare are not eligible to win gift cards in the Prize Draw.
- Information on criteria for this Prize Draw forms part of these Terms and Conditions. Completion of the entry requirements for the Prize Draw shall be deemed acceptance of these Terms and Conditions.
- One person cannot win multiple gift cards.
- Customers who sign up to the Watercare app prior to the Entry Period will be considered.
- Any questions about how to enter or in connection with the Prize Draw, should be e-mailed to Watercare at competition@water.co.nz with the subject line "Watercare App Spring Campaign".

General terms and conditions

- Watercare shall use and take care of any personal information supplied to it by entrants in accordance with applicable privacy legislation. Entry is conditional on providing this personal information. By entering the Prize Draw, entrants agree to the collection, retention, usage and distribution of their personal information and that such information may be used:
 - in order to process and contact them about their Prize Draw entry, and for the purpose of conducting the Prize Draw including the disclosure to third parties for that purpose;
 - for the purposes outlined in the paragraph above (in addition to the use of survey responses which will be used to inform business decision making within Watercare).
- Entrants may access the personal information Watercare holds about them, and should direct any request to access, update or correct information to Watercare at its address set out below. Entrants can obtain a copy of Watercare's Privacy Policy at <https://www.watercare.co.nz/Privacy-policy> or by contacting Watercare via the postal address provided below. All entries become the property of Watercare.
- Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Consumer Guarantees Act 1993.
- To the fullest extent permitted by law, Watercare accepts no responsibility for any damage, loss, liability, injury or disappointment incurred or suffered by you as a result of entering the Prize Draw or accepting the gift card. Watercare further disclaims liability for any injury or damage to your or any other person's computer relating to or resulting from participation in, or downloading any materials in connection with, the Prize Draw.
- If this Prize Draw cannot run as planned for any reason beyond Watercare's control, including but not limited to software, hardware, or communications issues, unauthorised intervention, tampering, fraud, technical failure, natural disaster or acts of God, Watercare may end, change, suspend or cancel the Prize Draw subject to any applicable law. Any cancellation or modification to the Prize Draw will be notified on Watercare's website www.watercare.co.nz.
- Promoter: Watercare, 73 Remuera Road, Newmarket, Auckland