

Terms and Conditions for the Watercare MyAccount Campaign Prize Draw

- The MyAccount Campaign Prize Draw (**Prize Draw**) is being run by Watercare Services Limited (**Watercare**).
- The Prize Draw will commence at 9am on Wednesday 21 August 2019 and closes at 5pm on Wednesday 20 November 2019 (**Entry Period**).
- To be eligible to win a prize in the Prize Draw, entrants must:
 - Sign up to MyAccount on the Watercare website within the entry period;
 - Log in to MyAccount on the Watercare website within the entry period;
- Employees or agencies of Watercare or their family members, or anyone else connected with the Prize Draw are not eligible to win prizes in the Prize Draw.
- Information on criteria for this Prize Draw forms part of these Terms and Conditions. Completion of the entry requirements for the Prize Draw shall be deemed acceptance of these Terms and Conditions.
- Any questions about how to enter or in connection with the Prize Draw, should be e-mailed to Watercare at info@water.co.nz with the subject line "MyAccount Campaign".
- One person cannot win multiple prizes.
- Customers who log in or register outside of the Entry Period will not be considered.
- Winners will be chosen from a random draw of all customers who enter the Prize Draw in accordance with these Terms and Conditions. The draw will be performed by a random computer process.
- The winners will be notified by email within one week after the draw and must provide their delivery address to claim their prize.
- If a winner does not respond to Watercare within 5 days of being notified by Watercare, then the winner's prize will be forfeited and Watercare shall be entitled to select another winner in accordance with the process described above (and that winner will have to respond to notification of their win within 5 days or else they will also forfeit their prize). If a winner rejects their prize or the entry is invalid or in breach of these Terms and Conditions, that winner's prize will be forfeited and Watercare shall be entitled to select another winner.
- **Monthly Prizes:** ten winners will be drawn monthly (in September, October and November) during the Entry Period. Each will receive a Methven water efficient shower head.
- **First Prize:** one winner will be drawn monthly (in September, October and November) from the remaining eligible entrants (i.e. entrants who have not already won a monthly prize) during the Entry Period. Each will receive a Samsung 55 inch Television.
- **Second Prize:** two winners will be drawn monthly (in September, October and November) from the remaining eligible entrants (i.e. entrants who have not already won a monthly prize or First Prize) during the Entry Period. Each will receive a Samsung 7.5KG Front Load Washing Machine.
- Winners will not be offered a cash alternative and prizes cannot be exchanged. The prize includes the cost of delivery within Auckland. Installation costs are not included in the prize.
- Winners may be required to take part in promotional activity related to the Prize Draw and each winner shall participate in such activity on Watercare's reasonable request. Winners' consent to the use by Watercare, for a reasonable period of time, of the winner's name and suburb for publicity purposes in any medium, including the Watercare website, advertising, marketing or promotional material without additional compensation or prior notice.
- Watercare shall use and take care of any personal information supplied to it by entrants in accordance with applicable privacy legislation. Entry is conditional on providing this personal information. By entering the Prize Draw, entrants agree to the collection, retention, usage and distribution of their personal information and that such information may be used:
 - in order to process and contact them about their Prize Draw entry, and for the purpose of conducting the Prize Draw including the disclosure to third parties for that purpose;
 - for the purposes outlined in the paragraph above (in addition to the use of survey responses which will be used to inform business decision making within Watercare).
- Entrants may access the personal information Watercare holds about them, and should direct any request to access, update or correct information to Watercare at its address set out below. Entrants can obtain a copy of Watercare's Privacy Policy at <https://www.watercare.co.nz/Privacy-policy> or by contacting Watercare via the postal address provided below. All entries become the property of Watercare.

- Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Consumer Guarantees Act 1993.
- To the fullest extent permitted by law, Watercare accepts no responsibility for any damage, loss, liability, injury or disappointment incurred or suffered by you as a result of entering the Prize Draw or accepting the prize. Watercare further disclaims liability for any injury or damage to your or any other person's computer relating to or resulting from participation in, or downloading any materials in connection with, the Prize Draw.
- If this Prize Draw cannot run as planned for any reason beyond Watercare's control, including but not limited to software, hardware, or communications issues, unauthorised intervention, tampering, fraud, technical failure, natural disaster or acts of God, Watercare may end, change, suspend or cancel the Prize Draw subject to any applicable law. Any cancellation or modification to the Prize Draw will be notified on Watercare's website www.watercare.co.nz.
- Promoter: Watercare, 73 Remuera Road, Newmarket, Auckland