

Supplier code of conduct principles

We are committed to ensuring great outcomes for our customers and communities, whilst maintaining an inclusive, fair, safe, responsible and sustainable approach to business. Our Supplier Code of Conduct (the Code) provides the minimum standards and expectations applicable to all suppliers providing goods, services or works to us.



Principle 1: Customer and community

Watercare recognises that our suppliers are the face of Watercare. We expect suppliers to share our commitment to support and positively contribute to the lives of the customers and communities that we serve.



Principle 2: Health, safety and security

Watercare expects suppliers to demonstrate a strong commitment to health, safety and security of their employees and contractors.



Principle 3: Te whai rawa - The prosperity and well-being of Māori

Watercare expects suppliers to share our recognition of the importance of the values held by Māori (mana whenua and mataawaka) and their capacity to contribute and participate in the development of Māori economic, environmental, social and cultural well-being.



Principle 4: Human rights and workplace conditions

Watercare expects suppliers to comply with international standards for human rights, to provide acceptable working conditions and to comply with relevant labour laws.



Principle 5: Environmental sustainability

Watercare expects suppliers to share our commitment to environmental sustainability, ensuring that the needs of the present are met without compromising the ability of the future generations to meet their own needs.



Principle 6: Business resilience

Watercare expects suppliers to commit to sound governance, management and administration, including prompt payment, to minimise the risk of business disruption.



Principle 7: Ethical business

Watercare expects suppliers to be ethical in their business activities and not engage in corrupt practices or anti-competitive behaviour. Suppliers are expected to be honest and transparent.

For more information on the Code, please contact the Watercare Supply Chain Team via supplychain@water.co.nz.

